

RealRate Inc., 2040 Martin Ave., Santa Clara, CA 95050



RealRate

April 23, 2026

To the Marketing Department
Freshworks Inc
2950 S. DELAWARE ST.
SUITE 201
SAN MATEO, CA 94403
USA

Freshworks Inc TOP Rated in the US Services-Prepackaged Software Ranking

Dear Sir or Madam,

at RealRate we have just published the 2026 US SERVICES-PREPACKAGED SOFTWARE ranking. I am happy to inform you that Freshworks Inc has been TOP Rated at rank 20 out of 99.

Overall, 99 US companies were analyzed with respect to their financial strength. The complete rating is published at <https://www.realrate.ai/rankings>. Your individual rating report, showing your strengths compared to your competitors is attached.



RealRate is an international rating agency based in Santa Clara and Berlin. We use artificial intelligence to create fair and explainable company ratings. Customers highly appreciate the RealRate rating seal: only the strongest companies are able to offer highly attractive and innovative products with top customer services. Billion dollar companies rely on our rating and build trust with their customers.

You too can acquire the RealRate seal and advertise with it. We only reach out to the top-rated companies, like yours and only those may subscribe for our seal. Save a lot of money and effort compared to traditional rating agencies: get a RealRate seal for just \$9,900. Simply sign the attached order form and send it back via email.

I took the liberty of sending an identical letter to the CEO. Please feel free to book a short video call with me: <https://calendly.com/holger-bartel>

Sincerely,

Dr. Holger Bartel, CEO

RealRate Seal Subscription

RealRate Inc.
2040 Martin Ave., Santa Clara, California 95050, USA
Via email to: holger.bartel@realrate.ai

We subscribe to the SERVICES-PREPACKAGED SOFTWARE RealRate rating for Freshworks Inc. The subscription comprises the annual rating update. The invoice will be sent annually, provided that a TOP rating is achieved again. The subscription can be cancelled by written letter, effective for the following year.



RealRate provides the rating seal as a scalable vector graphic. It can be used without any restrictions by Freshworks Inc (Customer) for all promotional purposes, i.e. in product brochures, presentations, websites and broadcasting.

Item **2026 US SERVICES-PREPACKAGED SOFTWARE RealRate rating seal for Freshworks Inc**
Amount **USD 9,900**
Order no. 2026-0001544522

Amounts payable by Customer are exclusive of taxes. Customer is responsible for all his taxes and will pay such amounts invoiced by RealRate.

Billing address

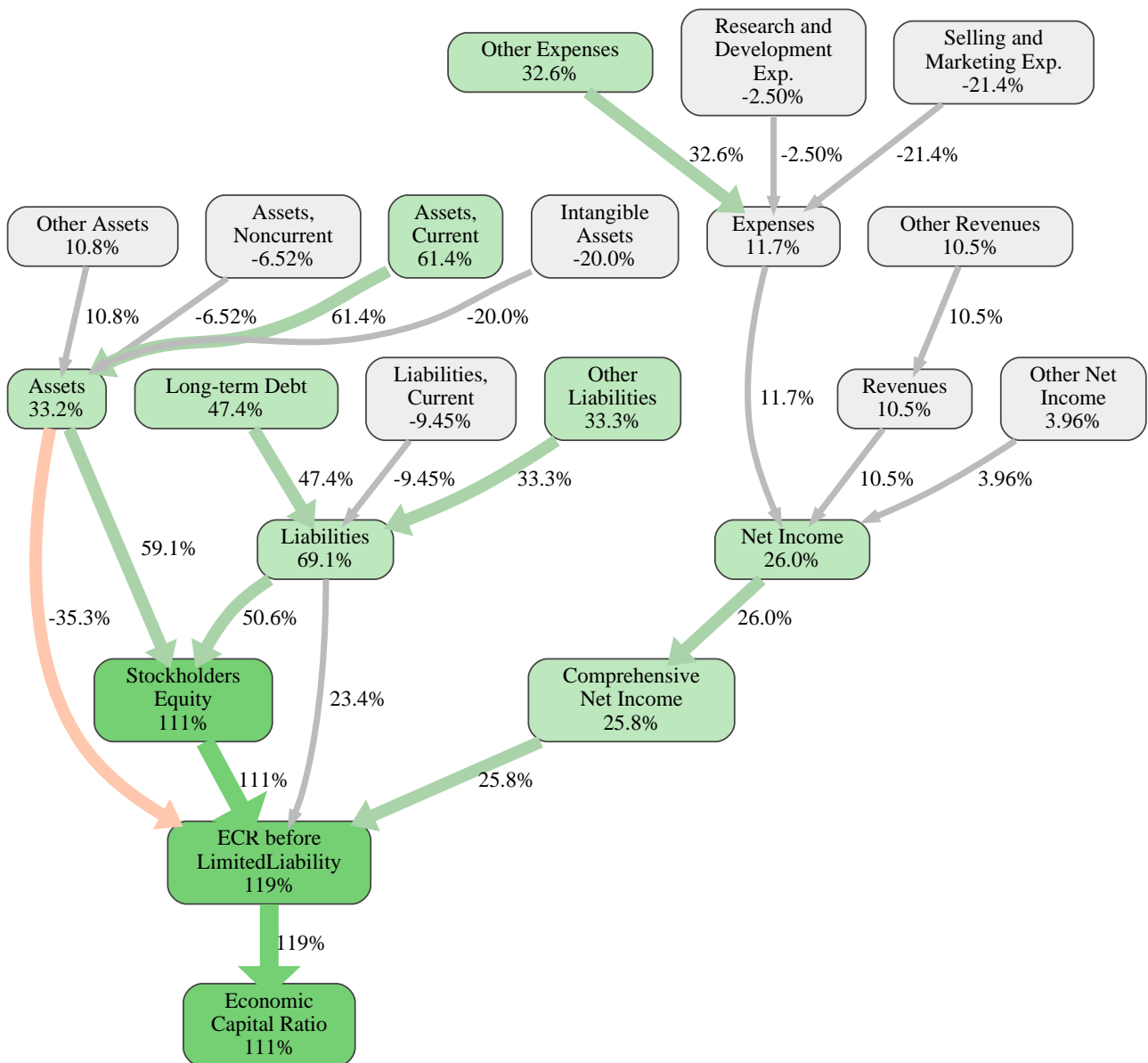
Company name	Full name
Street address	Department
City	Phone number
State / province	Email address
ZIP code	
Country	

Shipping address

The electronic RealRate rating seal and the invoice will be sent to
Delivery email

Freshworks Inc

Date, location, name



The relative strengths and weaknesses of Freshworks Inc are analyzed with respect to the market average, including all of its competitors. We analyzed all variables having an effect on the Economic Capital Ratio.

The greatest strength of Freshworks Inc compared to the market average is the variable Stockholders Equity, increasing the Economic Capital Ratio by 111% points. The greatest weakness of Freshworks Inc is the variable Selling and Marketing Exp., reducing the Economic Capital Ratio by 21% points.

The company's Economic Capital Ratio, given in the ranking table, is 459%, being 111% points above the market average of 348%.

Input Variable	Value in 1000 USD	Output Variable	Value in 1000 USD
Assets, Current	1,097,166	Liabilities	570,062
Assets, Noncurrent	18,503	Assets	1,602,712
General and Administrative Exp.	141,093	Expenses	695,163
Intangible Assets	263,555	Revenues	838,809
Liabilities, Current	498,029	Stockholders Equity	1,032,650
Long-term Debt	72,033	Net Income	183,723
Other Assets	184,645	Comprehensive Net Income	182,470
Other Compr. Net Income	-1,253	BaseVar	2,236,357
Other Expenses	-3,891	ECR before LimitedLiability	370%
Other Liabilities	0	Economic Capital Ratio	459%
Other Net Income	40,077		
Other Revenues	838,809		
Property, Plant and Equipment, Net	38,843		
Research and Development Exp.	163,208		
Selling and Marketing Exp.	394,753		